



DEALER/LOCATOR SERVICE

Professional Telephone Agents Will Answer Your Line And Provide Caller With The Nearest Location Of Your Store, Service Center, Or Dealer.

How It Works

Use your own number or we will provide you with a local or toll free number to be published for inquiries as to the location of your dealers, agents, or service centers. When the call is answered at the message center trained telephone Agents will answer the call, request the zip code of the caller, access a preprogrammed database of your sites, and relay the location of the nearest site to the caller.

Features

Agents use the most modern and up-to-date equipment to handle your calls.

We can locate any geographic area in the United States or Canada by utilizing a Zip code.

We can handle multiple simultaneous calls.

Available 24 hours a day, 7 days a week.

No equipment to purchase or maintain.

Answer and response can be customized to fit your particular specifications.

Your sight locations can be imported on diskette using a variety of file formats including quota comma delimited, fixed length, and DBF.

Weekly or monthly printouts of all activity can be e-mailed or faxed for permanent storage.

Benefits

Improves customer service response time.

Provides a professional approach in dealing with your callers.

Our Agents react to your callers on a personal level.

Frees your staff for other, more important work.

You can save the expense of hiring and training additional personnel.

Gives small businesses a larger, more professional image.

Maximizes your advertising dollar by providing immediate, around the clock response to callers.

Service Rates

Ask for a quotation based on your specific needs and anticipated call volume. We have rate plans for all size budgets and situations.

Act Now

For more information on how Dealer/Locator Service can help you, call **800-937-5996** or visit us at **www.mmc-net.com**